

Part 1: Connecting to the PHC Secure Network

1. Connect your computer to the network named **PHC-Guest**. A pop-up browser should appear with information about the Guest network. If it does not, open Safari and navigate to "phc.edu".

2. Click "I ACCEPT".

3. A page should appear saying you are now connected to the Guest network. **Close the browser and open Safari.** Navigate to "connect.phc.edu".

PATRICK for Christ and for	HENRY COLLEGE , Liberty
Faculty/Staff	Faculty and Staff Faculty and staff click here to connect your device to the secure network.
Students	Students Students click here to connect your device to the secure network.

4. If you are a student, click "Students" (left), otherwise select "Faculty and Staff."

5. Enter your username and password (the same username and password you use to log into the Student Portal) and then click "Continue."

6. Click "Profile for Mac OS" to download a PHC network profile (right).



7. Instructions should appear after the download is complete. Follow the instructions to finish connecting to PHC Secure. For MacOS 13.0 and later, navigate to System Preferences > Privacy and Security > Profiles. Select the profile, click the "+" icon in the lower left corner, and click "Install" in the popup window.

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Q Search	
Retwork	Student PHC-Secure with Staff MSCA
S VPN	+ -
Notifications	2
C Sound	
C Focus	
Screen Time	
💽 General	
Appearance	
Accessibility	
E Control Center	
💽 Siri & Spotlight	
😌 Privacy & Security	
Desktop & Dock	
🞇 Displays	
🧱 Wallpaper	
Screen Saver	
Battery	
Lock Screen	
Touch ID & Password	
😕 Users & Groups	
Passwords	
O Internet Accounts	
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Are you sure you want to install this profile?	
Student PHC-Secure with Sta Patrick Henry College Verified	off MSCA
Signed	*.phc.edu
Received	Jan 5, 2023 at 11:04 AM
Settings	Certificate PatrickHenryCollegeCA Certificate Catherine M. Pannell Wi-Fi Network PHC-Secure
Details	
Certificates (2)	
Description	PatrickHenryCollegeCA
Certificate	PatrickHenryCollegeCA
Expires	Jul 26, 2031 at 9:21 AM
lssuer	PatrickHenryCollegeCA
Instali	Ignore Cancel

Part 2: Registering Your Computer on the Network

1. Check to make sure that you are now connected to PHC-Secure (you will not have internet access yet), then open a browser and navigate to "phc.edu".

2. You should be redirected to a registration page. Click "Faculty, Staff and Students" and then enter your username and password (the same you use for your Student Portal) and click "Submit" (right). This will download FortiNAC (our network access control program). Open the file when the download is finished to install FortiNAC using the install wizard.

PHC NETWORK

EGISTRATION

IMPORTANT

All devices connecting to the PHC Network are required to be registered and scanned to ensure the latest operating system updates are installed as well as a current Anti-Virus program if applicable. PCs and Macs must have the Fortinac agent installed to perform scanning. Please login below to download the agent and register.

Follow the instructions to run the Agent. Instructions
User Registration
User Name
Password
Submit
For assistance, contact the Liele Desk at 540,444,8020
For assistance, contact the Help Desk at 540.441.8920.

- 3. A FortiNAC window may pop up (below left). Enter your Student Portal username and password and click OK.
- 4. FortiNAC will scan your computer for updates and an approved antivirus (below right).

Login - FortiNAC Persistent Agent
🖉 FortiNAC
Patrick Henry College
User Information
Enter user name and password
User Name
Password
Helpdesk 540 441 8920
OK



If your computer passes the scan, FortiNAC will reset your network connection and connect you to the internet. Otherwise, you will be sent to the remediation network and will need to follow the steps below.

Part 3: How to Get out of Remediation

1. Open your browser and navigate to "phc.edu". Click on the "Issues Encountered" link (below left).



2. The next page will display a list of the areas in which your computer does not meet current policy. The most common reasons for remediation are that macOS is not up to date or your antivirus is not on the approved list. Both issues can be fixed from this screen by clicking the link and following the directions for your specific issue.

3. After you have resolved the issues, go back to the page from Step 2 and click the "Re-scan" button (above right). This will initiate a new scan that will let you know if you have resolved the issues or if more work needs to be done.* If resolved, the process outlined above in Step 4 will occur. If the issues are not resolved, you will be brought back to the same remediation page for another attempt.

*Please wait for a scan to complete before beginning another. Restarting the scan repeatedly will result in additional error warnings and may slow down the process.