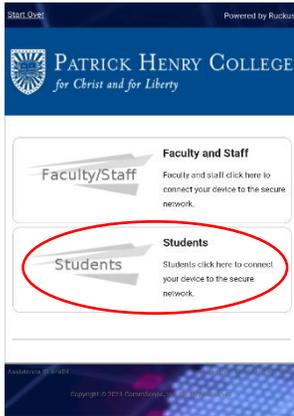




# Patrick Henry College

## Connecting to the Network – Android

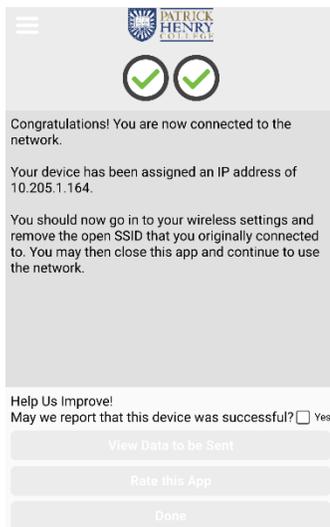
1. Connect your phone to the network named **PHC-Guest**.
2. A pop-up browser should appear with information about the Guest network. If it does not, open your device's default browser and navigate to **"phc.edu"**.
3. Select **"I ACCEPT"**. A page should appear saying you are now connected to the Guest network.
4. Open a new browser and navigate to **"connect.phc.edu."** (You may have to turn off mobile data temporarily if this page fails to load correctly.)



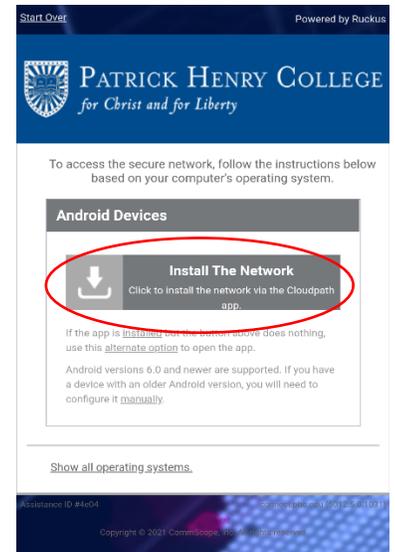
5. When a prompt appears (left), select **"Students"** if you are a student.

6. Enter your username and password (the same credentials for the Student Portal) and then select **"Continue."**

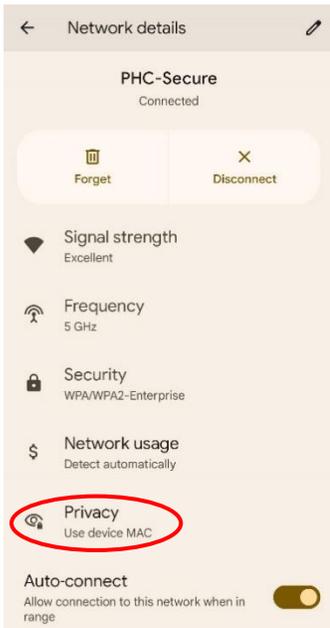
7. Select **"Install The Network"** (right) to install the Ruckus Cloudpath network app. Install this via the Google Play Store. If the download fails, you can attempt the download from one of the other sources.



8. Once installed, return to your browser and select **"Install The Network"** again. The Cloudpath app will open and start to install the necessary network certificates. Follow any prompts the app gives. Your phone may request access to location and files or require you to temporarily enable an access code during installation. You will be able to disable these permissions after installation if desired, but you must allow the requested permissions during installation.\* If successful, you should see the "Congratulations!" message on the left. If Cloudpath does not seem to finish the process, go back to Step 3 and try again, making any necessary changes suggested by Cloudpath.



*\*If Cloudpath does not prompt you for these permissions, you may have to find the Cloudpath app in your phone settings and grant the permissions from there.*



9. Go back to Wi-Fi settings and verify that you are connected to PHC-Secure. Check to see if your phone is using a private or random MAC address while on PHC-Secure. See an example of what this might look like to the left. If you see this setting, set it to use the device MAC. When this setting is changed, your phone will disconnect and reconnect to PHC-Secure.

10. After verifying connection to PHC-Secure, your phone may open a popup window prompting you to register on the network (right). If you don't see a popup, open up a web browser again and navigate to "**phc.edu**". This should lead you to the registration page. Tap "**Faculty, Staff and Students**" and enter your Student Portal username and password on the following page. When a countdown bar appears, let it finish, then close your browser app, reopen it, and try navigating to "**phc.edu.**" If you can successfully reach this website, you should now be able to freely navigate the internet while connected to PHC-Secure.

11. Go into your Wi-Fi settings and "**Forget**" PHC-Guest to prevent the device from connecting to that network by default.

