Patrick Henry College

Barracuda Email Security Instructions

PHC has implemented an email security service from Barracuda Networks. This service will scan all incoming and outgoing email for spam, phishing, and other email security threats. Incoming email that fails the test will be placed in your quarantine mailbox. If you believe you are missing an email, you can access your quarantine mailbox by visiting the user portal at the following URL:

https://ess.barracudanetworks.com

You will also receive a message from Barracuda Networks informing you that you have a quarantined email. You can log into the quarantine with your email address, and the same password you use to log into your computer.

More information on the user portal is available at the following URL:
https://campus.barracuda.com/product/essentials/doc/3211272/barracuda-email-security-service-user-guide/?sl=AWxniuVd7X_svXEFtwMs&so=5

Using Multi-Factor Authentication, the email security service, and continued training through Knowbe4, we hope to eliminate compromises to our campus email services. Thank you for your patience and cooperation in this matter.

If you require any assistance please contact the Help Desk at helpdesk@phc.edu or 540-441-8920.